



2026

Photo: Sikh Elders Service

Touchstone Jobs

Supporting diverse communities
across West Yorkshire with their
mental health

Touchstone

Charity Name: Touchstone-Leeds

Charity Number: 1012053

www.touchstonesupport.org.uk



Contents

Read on to find out what Touchstone are all about...

Hello from our CEO	3
About us	4
Who we are	5
What we do	6
Our Team	7
Staff Benefits	8
Join our Team	9
Get in Touch	11



Photo: Staff members having completed Applied Suicide Intervention Skills training

Hello from our CEO

Thank you so much for your interest in joining the Touchstone team! Are you looking for a fantastic opportunity to be part of something special? If so, look no further! Touchstone is an award-winning employer, with aspirations to grow and further develop innovative community-led mental health services – and we are recruiting!



Our team of incredible staff are an integral part of what makes Touchstone such a truly special place to be a part of and it's always a pleasure to invite new colleagues to become a part of the team. Now is a particularly exciting time to join Touchstone, as we embark on a journey of transformational change which puts service users at the heart of everything we do.

We have a brand new 5-year Strategic Business Plan, vision and set of core values, which provide a clear steer for our future direction and aspirations. To make our plan a reality, we are now investing in our infrastructure to support sustainable transformational change in our organisation, whilst continuing to deliver high quality services to our communities.

Transformation for us means pursuing new innovative opportunities to grow and modernise as an employer and service provider, while staying rooted in, and true to, the diverse communities we have always served. When the need for mental health support is higher than ever, we want to be at the forefront of developing cutting edge mental health services, that continue to centre the needs of the people and communities we serve.

Still interested in joining us to be part of our journey? If so, we welcome applications for the roles of: Fundraising Manager, Marketing and Communications Manager, Business Change Manager, and Service User Involvement Facilitator. The breadth of these roles reflect our dual aims of creating new, innovative growth, while continuing to prioritise the voices and lived experiences of our service users across West Yorkshire. If you would love to be a part of this exciting journey of change and want to join a special place like no other, we would love to hear from you!

Best Wishes and Good luck
Arfan Hanif, Chief Executive Officer

About Us

Touchstone have been supporting communities across Yorkshire with their mental health for over 40 years. We started as a weekend club in 1982 to support people living in South Leeds, who were affected by loneliness.



Over 40 years later, we remain a vital source of mental health and wellbeing support in our diverse local communities. We have grown to offer a wide range of services across West Yorkshire. From culturally specific wellbeing groups to out-of-hours services for people in crisis, we meet our communities where they are and help them get the right support for them.

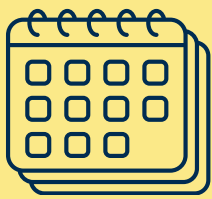
Find out more about our 40 years of history at: www.touchstonesupport.org.uk



Photo: Staff and Volunteers at Touchstone's 40th Birthday

Who we are

Our mission is to provide mental health and wellbeing support to people in West Yorkshire, helping them to create healthier and more fulfilling lives.



We have over **40 years** experience of working with our **local communities** and understanding the kinds of support they need.



We are rooted in the neighbourhoods we serve in **West Yorkshire**, with bases and services in **Leeds, Wakefield, and Kirklees**.



We are **experts in supporting marginalised communities** with their **mental health** and tailoring our services to meet their needs.



We are a multi award-winning inclusive employer, with staff that reflect the diverse communities we support.

What we do

We offer a range of specialist services for people who are struggling with their mental health. We want every person who walks through our door to get the right support for them.



We run **wellbeing activities and groups** to help people connect with others and stay well.



We provide **1-to-1 mental health support**, including peer support and therapy, housing support, and support for people in, and leaving, hospital.



We offer **crisis support** for people experiencing suicidal thoughts and **emergency accommodation** for those at risk of homelessness.



We run **culturally adapted services** for Sikh Elders, people with dementia, and women who have experienced female genital mutilation. We also offer specialist support for men who are three times more likely to die by suicide in the UK.



We support communities using an **Asset Based Community Development (ABCD) approach**, helping them to recognise their strengths, build resilience, and thrive on their own terms.





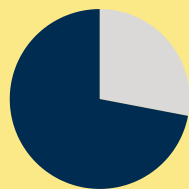
Photo: Staff members in Touchstone House Garden

Our Team

At Touchstone, our staff are from, and for, the communities we serve. We are truly committed to supporting staff to thrive at work. Touchstone are regularly recognised in regional and national awards for our expertise in Equality, Diversity, and Inclusion. We are currently the **No 1 Most Inclusive Charity Employer in England 2025** (Inclusive Companies) and are an **Investors in People Platinum Accredited** employer. Find out more about our accreditations and awards here: touchstonesupport.org.uk/about-us/quality-standards-and-awards/



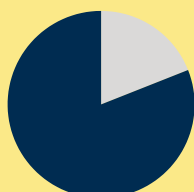
Touchstone Staff at Leeds Pride



28% of our staff identify as LGBTQIA+.



37% of our staff are Black or from an ethnically diverse heritage.



19% of our staff identify as having a disability.

“At Touchstone I know I can bring my whole self to work and feel so supported by managers and my team to thrive in my role.” - Staff Member

Staff Benefits

As an employee at Touchstone, you will benefit from the following:

- **Working for a diverse and inclusive award-winning organisation**, with a wide range of staff and peer support networks including for neurodivergent, BME, LGBTQ+, religious, and male staff, staff with disabilities, staff who are carers, and staff affected by menopause;
- **28 days annual leave** (rising to 31 after 2 years) and **8 bank holidays** (pro-rata);
- **Additional day of leave** as a celebration or health and wellbeing day;
- **Flexible working opportunities**, including agile and hybrid working options;
- **Access to Health Hero**, which is an Employee Assistance Scheme and Virtual GP service for staff;
- **Personal wellbeing and training budget**, as well as a comprehensive in-house training programme, to support professional and personal development;
- **Access to 24/7 confidential staff helpline**;
- **Health and wellbeing activities**, including fun staff team away days and annual org-wide away days;
- **Inclusive maternity and parental policies and pay.**



Photo: Touchstone staff away day 2026



Photo: Staff and volunteers from our Live Well Leeds Team

Join our Team

We are hiring for four brand new roles at Touchstone! Read on to learn more about these opportunities.

Business Change Manager

Salary: £45,609-48,713 per annum, pro rata

Hours and Contract Length: 30 hour per week, 3 years fixed term with the possibility of extension.

Responsible to: Director of Finance

Places of Work: Touchstone House, Leeds, and Hybrid working, including across West Yorkshire sites where required

Job Description: We are seeking an experienced Business Change Manager to lead on time-defined 'invest to grow' improvement and transformation programmes of work. This is a leadership role responsible for supporting the delivery of Touchstone's strategic business plan goals and aspirations to expand and grow across West Yorkshire. This role will work closely with the Senior Leadership Team and Board of Trustees stakeholders.

[Find our full Business Change Manager application pack on our website here.](#)

Fundraising Manager

Salary: £42,345.37-45,609.69 per annum

Hours and Contract Length: 37 hours per week, Permanent contract

Responsible to: Director of Strategic and Business Partnerships

Places of Work: Touchstone House, Leeds and Hybrid working, including across West Yorkshire sites where required

Job Description: We are seeking an experienced, strategic Fundraising Manager to lead on the growth of a diverse income portfolio across multiple fundraising disciplines. This is a leadership role responsible for developing and delivering an ambitious fundraising strategy, aligned to Touchstone's organisational priorities and growth ambitions. **[Find our full Fundraising Manager application pack on our website here.](#)**

Marketing and Communications Manager

Salary: £42,345.37-45,609.69 per annum, pro rata

Hours and Contract Length: 22.5 hours per week, Permanent contract

Responsible to: Director of Strategic and Business Partnerships

Places of Work: Touchstone House, Leeds and Hybrid working, including from West Yorkshire sites where required.

Job Description: We are seeking an ambitious, forward-thinking Marketing and Communications Manager to lead on Touchstone's strategic communications and marketing to raise the organisation's profile across West Yorkshire and beyond. The postholder will combine strategic and operational leadership with responsibility for shaping and delivering an integrated communications and marketing strategy to support organisational growth. [Find our full Marketing and Communications Manager application pack on our website here.](#)

Service User Involvement Facilitator

Salary: £31,173.24 per annum, pro rata

Hours and Contract Length: 22.5 hours per week - fixed term for 3 years with possibility of extension

Responsible to: Director of Strategic and Business Partnerships

Places of Work: Touchstone House, Leeds and Hybrid working, including from West Yorkshire sites where required.

Job Description: We are seeking a Service User Involvement Facilitator to provide inclusive and collaborative spaces where people with lived experience can feed back, influence decision-making, shape organisational priorities and contribute to meaningful change across the organisation. The postholder will support the development and implementation of Touchstone's strategic approach to service user involvement and coproduction, co-ordinate and facilitate the service user feedback group and co-production programme, remove practical barriers to involvement, strengthen communication across the organisation, and promote approaches that value lived experience expertise. [Find our full Service User Involvement Facilitator application pack on our website here.](#)



Photo: Touchstone staff on World Mental Health Day



Photo: Touchstone staff on World Suicide Prevention Day

Get in touch

For more information on our new roles, online information sessions about them, and how to apply to roles, please contact our Recruitment Team:

Email: recruitment@touchstonesupport.org.uk

Phone Number: 0113 271 8277

Website: <https://touchstonesupport.org.uk/news/jobs/>

You can also follow us on Social Media to keep up to date with our work:

 [@Touchstone-Leeds](#)  [@TouchstoneSupport](#)  [_@TouchstoneSpt](#)